

Differences in Health Care Utilization and Satisfaction with Health Services among Ethnic Groups on the Thailand-Myanmar Border, 2000-2004

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Abstract

This research is to study on relative changes and absolute differences in health care utilization and satisfaction with health services among Thai, native-born minority and foreign-born minority on the Thailand-Myanmar border between 2000 and 2004. The data is a panel data of Kanchanaburi Demographic Surveillance System. The results show that the ethnic gap between the foreign-born minorities and Thais still existed in 2004. After adjusting for religion among the insured ethnic groups, the difference in satisfaction with health services is not statistically significant. The results imply that health care utilization and satisfaction with health services are not equal between Thais and foreign-born minorities, and that the foreign-born minorities would satisfy with health services if they have the same health insurance status as Thais and receive the culturally sensitive health services.

Keywords: Health care utilization; Satisfaction with health services; Ethnic minority;